

Assessment Panel

Ref:	Date Received	Complainant	Member	Decision	Date Assessed	Notices	Working Days	Averages	PC Ref
35	15-Apr-12	Public	PC	Investigate	02-May-12	3	13	13.0	B
36	17-Apr-12	Public	PC	Investigate	02-May-12	3	11	12.0	B
38	18-Apr-12	Public	PC	Investigate	02-May-12	3	10	17.7	B
39	18-Apr-12	Public	PC	Investigate	02-May-12	3	10	11.0	B
45	24-Apr-12	Public	PC	Investigate	11-Jun-12	3	31	15.0	F
46	24-Apr-12	Public	DC	Investigate	11-Jun-12	2	31	17.7	-
51	30-Apr-12	Public	PC	MO Declined					H
52	01-May-12	Public	PC	MO Declined					H
53	02-May-12	PC	DC	More info needed					-

Counting the working day following receipt of a complaint as day 1 and also counting the day the Assessment Panel meets to make an assessment of that complaint, the **Assessment Panel is currently achieving a rolling average of 18 working days.**

Review Panel

Ref:	Date Received	Complainant	Member	Decision	Date Assessed	Notices	Working Days	Averages	PC Ref

Counting the working day following receipt of a complaint as day 1 and also counting the day the Review Panel meets to make an assessment of that complaint, the **Review Panel is currently achieving a rolling average of -- working days.**